



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 5<sup>th</sup> October 2017

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/07/01.

You requested the following information, please also see our response below:

**Please disclose the number of a) Red 1 calls made within the 8-minute time frame, b) Red 2 calls made within the 8 minute time frame and c) whether Secamb achieved the necessary 95% 19 minute target for Red 1 & 2 calls - all from June 2016 to June 2017, to the GU27 postcode area.**

Please see table below for calls from June 2016 – June 2017 to GU27 area;

	Total Number of calls	Total Achieved in Timeframe	Percentage Achieved in Timeframe
Red 1	48	27	56.25%
Red 2	894	233	26.06%
A19	1117	283	25.34%

A19 is the amount of Red 1 and Red 2's that are transportable. For these calls we have to get a transport capable resource to scene within 19 minutes.

***Please note that our performance is measured across the whole of Kent, Sussex and Surrey and one postal area is just a small percentage of this region. We are aware of geographical differences in performance and are working hard to address this.***

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator

